

Kaiser Permanente Hawaii Fact Sheet

Physicians & Providers: 500+

Members: 268,300+ (as of June 2023)

Employees: 4,330 (as of September 2023)

Clinic Visits: 1,302,134 (year-end 2021)

Inpatient Facility: Moanalua Medical Center on Oahu (year-end 2021)

- Beds: 295
- Admissions: 9,786
- Babies Delivered: 1,508
- Emergency Room Visits: 40, 282
- Specialty Services: More than 60, including Maternity Care, Pediatrics, Orthopedics & Sports Medicine, Cardiology, Oncology, Urology, and Gynecology

Facility Locations (19):

Oahu (10)

- Hawaii Kai
- Honolulu*
- Kahuku
- Kailua
- Koolau (Kaneohe)
- West Oahu (Kapolei)*
- Mapunapuna
- Moanalua
- Waipio
- Ala Moana (BHS)

Maui (5)

- Kihei
- Lahaina
- Maui Lani*
- Maui Lani Elua
- Wailuku

Big Island (3)

- Hilo
- Kona
- Waimea

Kauai (1)

- Lihue Clinic

**These locations offer urgent care locations for members requiring non-emergency, non-routine care after normal business hours.*

Accolades:

Kaiser Permanente Moanalua Medical Center has received the 2023 Women's Choice Award® as one of America's best hospitals for Cancer Care, Obstetrics, and Stroke Care. The award signifies that Moanalua Medical Center is one of the top health care providers in the country out of more than 4,700 hospitals offering these services. The award qualifications are based on the preferences of the female patient using robust criteria that includes relevant clinical performance, patient satisfaction, and appropriate accreditations.

(The Women's Choice Award gives women a collective voice so that they can help each other identify trusted brands, products, and services. Best Hospitals awards are 100% objective, fact-based awards based on what matters most to women when choosing a hospital. WomenCertified Inc. does not in any way endorse any business, hospital, brand, product, and/or service, but instead, reports the collective opinion and judgment of female consumers for brands and publicly available clinical data for hospitals. Visit www.womenschoiceaward.com to learn more.)

Kaiser Permanente Moanalua Medical Center has been named a 2022-2023 Best Regional Hospital by U.S. News & World Report. Kaiser Permanente hospitals are consistently named among the nation's best.

(The annual rankings analyze how well hospitals perform when it comes to 35 specialty care areas, common procedures, and common patient conditions. U.S. News evaluates more than 4,500 hospitals nationwide.)

American Heart Association: In 2023, Kaiser Permanente's Moanalua Medical Center was among 39 Kaiser Permanente medical centers recognized by the American Heart Association for providing high-quality care and treatment to stroke patients. AHA's "Get With the Guidelines" awards are given to hospitals that adhere to the latest evidence-based scientific treatment guidelines.

(Get With The Guidelines" is an in-hospital program for improving care by promoting consistent adherence to the latest scientific treatment guidelines.)

Kaiser Permanente is highest rated for customer loyalty in the health plan category of the NICE 2023 Consumer Net Promoter Benchmark Study. In 2023, for the 12th time in 13 years, Kaiser Permanente received NICE

Satmetrix's highest customer loyalty ranking in the health plan category. (U.S. Consumer Net Promoter Benchmarks, NICE Satmetrix, 2011–2023. Net Promoter Score, Net Promoter, and NPS are trademarks of NICE Systems, Inc., Bain and Company, Inc., and Fred Reichheld.)